



# NEWSLETTER

Compliance | Licensing & Registration | K-TRACS

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## Collaborative Drug Therapy Survey

The Board is seeking pharmacist feedback on pharmacist use of the Collaborative Drug Therapy Management Committee’s adoption of the 2023 [Statewide Protocols](#) for Influenza, Group A Streptococcal Pharyngitis, and Urinary Tract Infection (UTI). The survey linked below is **anonymous**. No license number or pharmacy location information will be collected.

Only **pharmacists working in Kansas** should complete the survey (and only submit one response). Please do not forward the link to other pharmacy personnel.

The survey will be open until March 29 and takes 5-10 minutes to complete. The Board appreciates your feedback on this critical topic.

[Complete the Survey](#)

## Guidance Document for Technician Exams

At their meeting on February 22, 2024, the Board approved updated guidance for allowing expired pharmacy technicians who have not yet passed the PTCB or ExCPT exam to re-apply for registration.

A pharmacy technician that was originally registered **on or after** July 1, 2017, and expired for nonrenewal may be granted a one-time, 6-month, non-disciplinary probationary registration by the Board if they have been hired by a pharmacy as a pharmacy technician. This should give them sufficient time to re-start pharmacy employment, study, pass the exam, and submit proof to the Board prior to the 6-month expiration date.

A pharmacy technician that was originally registered **before** July 1, 2017, and expired for nonrenewal after July 1, 2017, may be granted a new registration and must pass the exam before their first renewal (2 years).

Copies of all Guidance Documents approved by the Board can be found at [Reports & Guidance Docs \(ks.gov\)](#).

## Fraudulent Electronic Prescription Updates

### Common Drugs & Stolen Credentials

- Common drugs targeted in fraudulent e-prescriptions include promethazine with codeine, oxycodone, diabetic drugs and COVID-19 vaccines due to potential street value of these medications in both the U.S. and abroad.
- Identity theft is a common way e-prescribing credentials are compromised. That identity theft can occur when an individual's identity – unrelated to their status as a prescriber – is stolen.
- Authentication credentials can also be compromised by a prescriber's employees or family members who have access to the prescriber's login information and/or multi-factor authentication methods.

### What Can Pharmacies Do?

- If in doubt about the legitimacy of a prescription, contact the prescriber. But keep in mind that the contact information listed on a fraudulent e-prescription may also be compromised. When possible, contact the prescriber through other known methods.
- Encourage prescribers to view their prescribing history in K-TRACS by using the MyRx feature. This is an excellent way for prescribers to identify if fraudulent prescriptions have been filled on their DEA number.

### Scam Alert

The Board continues to receive reports of malicious actors calling pharmacists and pharmacy technicians, representing themselves as staff members of the Board or other federal agencies. These actors indicate there are complaints, investigations or outstanding disciplinary actions pending against licensees and registrants. In most cases, malicious actors are able to spoof caller ID or mask email addresses and may even have publicly available licensee names and license numbers. **These inquiries are fraudulent!**

Please remember:

- Notification of disciplinary action will always be made by mail or email to your address of record.
- If a Board staff member calls you, you will always be allowed to terminate communication.
- If you are unsure of the validity of a call or email, contact one of the direct email addresses or phone numbers on the Board's website to ensure legitimate communication.
- The [Board website](#) is updated regularly with staff contact information.

### DEA Announces Second Annual Supply Chain Conference

US Drug Enforcement Administration has announced that it will hold its second annual Supply Chain Conference from April 30 to May 2, 2024, in Little Rock, AR. Information will be posted on the [DEA's website](#) as it is finalized.

**NOTICE**

The Board will only accept current TYPED versions of Board of Pharmacy forms. Old forms or handwritten forms will be returned (with payment) directly to the sender without processing. To ensure the most recent version, check the "Revised" date in the bottom right corner of each form.

## 2024-2025 Facility Renewals

**Pharmacy and other facility permits are eligible for renewal from mid-May through June 30, 2024.**

Facilities renewing in May or June must meet all renewal requirements prior to the expiration date (June 30). Review the Board's [guidance document](#) for acceptable inspection types for non-resident facilities.

Manufacturers (4-) and Outsourcing Facilities (20-) should allow 15 business days for Board review and approval. Once approved, the facility can log back in and print/download a copy of the renewed permit.

All other facilities may **immediately** print the 2024-2025 renewal permit. The Board office will not mail out renewal certificates.

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## Compliance Corner

### Welcome to Our New Inspector

The compliance division welcomes pharmacist Jeanine as the newest member of the team. Jeanine is making the switch to being an inspector after three years in the licensing division of the Kansas Board of Pharmacy. Throughout her 38-year career as a pharmacist, Jeanine has practiced in many settings, including retail, home care, long-term care and hospital pharmacy. She has served in pharmacy leadership roles in the hospital setting during the past 15 years. Jeanine's primary inspection areas will be Atchison, Brown, Doniphan, Douglas (except for Baldwin City and Eudora), Jackson, Jefferson, Leavenworth, Nemaha, Osage, Shawnee, Wabaunsee, and Wyandotte counties, as well as the Johnson County cities of Fairway, Merriam, Mission, Roeland Park, and Westwood. Jeanine is excited to serve the citizens of Kansas in her new role!

### Pharmacy Spring Cleaning

As winter gives way to spring, it is a great time to clean up the clutter and organize your records for inspection. Having what the inspector needs to view kept up-to-date and easily located aids in the inspection process. Since the PIC is not always on duty when an inspector arrives, it is a good idea to let other pharmacy personnel know where the following items can be found:

Displayed or posted include **CURRENT:**

- Pharmacy registration
- DEA registration
- Pharmacist licenses
- Technician and intern registrations
- Kansas Board of Pharmacy newsletter
- K-TRACS poster

Readily available include past 5 years through **CURRENT**:

- Annual and PIC-change controlled substance inventories
- Incident and CQI meeting reports
- Immunization protocol & CPR certificates
- Documentation of training (technician, immunization, Combat Meth)
- Executed DEA 222 forms & power of attorney
- Shared service agreements
- Technician list

For a more detailed list of what is assessed during an inspection, please review the [sample inspection forms](#) available on our website.



## FAQ SPOTLIGHT

### Who must wear a nametag?

All pharmacists, interns, or technicians shall wear a visible nametag stating the wearer's name and position (pharmacist, intern, student, pharmacy technician) while performing those functions. This applies to all pharmacy settings. (K.A.R. 68-2-15)

At a minimum, the nametag should include the individual's first name, but the Board also recommends including the last name or last initial. While nametags worn by other pharmacy staff are appreciated, they are not mandatory.

## □ Technician Corner



Attention all technicians! Please take note of the following reminders:

- If you have recently passed your PTCB or ExCPT examination but have not yet notified the board, please do so. The requirement is to **submit proof of completion to the board within 30 days** of passing the certification examination, or before the first renewal, whichever is earlier. Do not wait until your renewal to provide proof of completion if you have passed the examination sooner than 30 days before your first renewal date. (K.A.R. 68-5-17(c))
- Please be aware that the **Board no longer mails updated registration cards** to pharmacy technicians following successful renewal. Pharmacy technicians must log back in to their eLicense account and print their own renewal card. Inspectors have noticed outdated registration cards posted in pharmacies because technicians are waiting for the Board office to mail a new card.
- Please make sure to notify the Board of a change of residential address, email address, or legal name within **30 days** of the change. (K.A.R. 65-1663(h))
- Pharmacy technicians must notify the Board within **30 days** of any employment change as a pharmacy technician. Please provide the name and address of any employers involved. This includes both obtaining a new pharmacy technician job and leaving any pharmacy technician position. (K.A.R. 65-1663(g))
- The forms for reporting the notifications required above can be found on the [Forms page](#) of our website. It is preferred that the completed forms be emailed to the Board's licensing division at [pharmacy@ks.gov](mailto:pharmacy@ks.gov), but they can also be mailed or faxed to the office.

- Passage of national examination – There is no special form for reporting this. Please submit a copy of your certificate. Be sure to include your name as registered with the Board and your pharmacy technician registration number.
- Change of name or contact information – Complete and submit the form [LA-40 Change of Name or Contact Info](#).
- Change in employment – Complete and submit the form [LA-50 Change in Employment](#).

## Announcements

- Effective July 1, 2024, the fee for fingerprint based background checks will increase to \$57. The Board will have updated applications available on the website.
- The National Association of Boards of Pharmacy (NABP) has compiled a list of resources to support the [mental health and well-being](#) of pharmacists and pharmacy technicians. This initiative is part of a national push to strengthen the healthcare workforce, combat burnout and promote a healthier pharmacy environment.
- The K-TRACS Annual Report has been posted to the Board’s website. The report highlights the program’s work related to education, compliance and data analysis. [Read the report](#).

## K-TRACS Update

### □ On hold, void and revised prescriptions

Prescriptions should only be reported to K-TRACS after they are sold to the patient – after the prescription has been picked up by the patient or the prescription has been mailed or sent out for delivery. Prescriptions that are filled but not yet sold or are placed on hold for future pickup should not be reported to K-TRACS until they have been sold and picked up by the patient.

Pharmacies should work with software vendors to ensure:

- Prescriptions are only reported to K-TRACS after they are sold to the patient
- Void prescriptions are automatically submitted as voids to K-TRACS
- Revisions to prescriptions (i.e., updates to patient name, patient address, prescriber identifier) are submitted as revised records to K-TRACS

Information about submitting void and revised records is available in the [K-TRACS Dispenser Guide](#) for use by software vendors.

## □ **K-TRACS limits submission of historical records to 2 years**

K-TRACS will only accept prescriptions submitted by pharmacies that have been filled within the last 2 years. This is a result of pharmacies submitting records beyond 2 years old with high rates of errors. If a pharmacy needs to submit or re-submit records of prescriptions filled greater than 2 years ago, please contact K-TRACS for instructions.

### **National News**

Read the latest news from the National Association of Boards of Pharmacy  
>> [Read National News](#)

## **Revoked Licenses & Registrations**

In an effort to provide greater transparency to pharmacists, the Board will publish a list of revocations against Kansas pharmacists, interns, and technicians in its quarterly Newsletter. The Board encourages the pharmacist-in-charge to verify the registration status of all employed technicians at least twice a year (June and November are recommended). The Board's license verification website is a secure and primary source of credential verification information, as authentic as a direct inquiry to the Board.

Please take notice of the Board's revocation action taken on these licenses, permits, and registrations:

- Wilhite, Janet, 14-118857, Case 23-450