

NEWSLETTER

Compliance | Licensing & Registration | K-TRACS

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Board Elects Officers & Sets 2024 Meeting Dates

The Board of Pharmacy elected its 2024 officers at its December Board meeting. They include:

- Terica Gatewood, PharmD, president
- Erick Axcell, PharmD, vice-president
- Tiffany Strohmeyer, PharmD, investigative member
- Andrew Truong, PharmD, alternate investigative member

The 2024 Board meeting dates are as follows. All meetings begin at 8:30am and can be joined virtually via Microsoft Teams. Visit the Board website for more information.

- February 22
- April 25
- July 11
- September 19
- December 5

The K-TRACS Advisory Committee has set the following dates for its 2024 meeting schedule. All meetings begin at 11:30am and can be joined virtually via Microsoft Teams. Visit the K-TRACS website for more information.

- January 12
- March 8
- May 10
- July 19
- September 13
- November 8



The Board will only accept current TYPED versions of Board of Pharmacy forms. Old forms or handwritten forms will be returned (with payment) directly to the sender without processing. To ensure the most recent version, check the "Revised" date in the bottom right corner of each form.

Compliance Corner

Return to Stock

Pills from prescriptions that are returned to stock (RTS) must keep the beyond use date (BUD) assigned to them upon their initial removal from the stock bottle. For pharmacies utilizing an automated dispensing machine like Parata, ScriptPro, Yuyama, etc., this means if RTS drugs are placed into automation cassettes that are not empty, ALL the pills in the cassette must assume the shortest BUD from the RTS medication until all pills loaded in the cassette are used, leaving it empty.

Relevant Regulations Definition:

K.A.R. 68-5-1(a)

Label requirement: K.A.R. 68-7-14

In the last several months there has been an increase in the number of incidents due to errors in returning prescriptions into automation. These incidents range from right drug/wrong strength to different drugs being comingled. The best practice is **not** returning RTS medications into automation.

Pills from prescriptions that are RTS but not returned to automation must also retain the BUD assigned when they were initially removed from the stock bottle. This requires making an adjustment to the prescription label when they are dispensed to reflect the earlier BUD.

Inventories for Controlled Substances П



Have you updated your controlled substance inventory procedures in response to the changes made to K.A.R. 68-20-16 this past June?

- Inventories for controlled substances must include all controlled substances, C-II through C-V, and all drugs of concern. This includes OTC C-V pseudoephedrine and ephedrine products.
- An inventory is required to be taken at least every year, but no later than 375 days after the date of the previous inventory.
- All controlled substances and drugs of concern must be inventoried on the same day.
- Exact counts must be taken for all C-II controlled substances and for nonliquid dosage forms of all other schedules and drugs of concern.
- The inventory shall be maintained in a legible, hard-copy format and shall include:
 - The date the inventory was performed.
 - o The name, license or registration number, and signature of each individual participating in the inventory.
 - o Documentation of whether the inventory occurred before opening or after closing. If the pharmacy does not close, the time the count was taken shall be documented.

The C-II inventory must be filed separately from the other inventories. It is recommended as best practice that the C-II inventory not be stapled to the CIII-V inventory.

□ Electronic Refill Requests

When you send electronic refill requests to prescribers do you pay attention to what you get back in return? Many systems send back a document titled "Authorization for refill," or something similar. Phentermine and C-II controlled substances are not refillable which makes these authorizations for refill invalid for these drugs. Make sure your prescriber knows that you need a new prescription sent back in response to electronic requests for these drugs.

□ Did You Know?



- There has been a dramatic increase in prescriptions for all types of liquid Promethazine products. Some of these prescriptions are forged. Be cautious in filling. Know your patient. Look for any red flags when dispensing promethazine.
- **Incident Report and CQI Meeting** fillable forms, <u>C-600</u> and <u>C-500</u> respectively, are available on the forms page of the Board website. These forms have spaces for all required information.
- The **pharmacist-in-charge** (PIC) is responsible for the compliant operation of their pharmacy. While there is no longer a test that must be taken before assuming a PIC roll, the PIC must attest to accepting the responsibilities of a PIC. If you are a PIC, please become aware of your responsibilities. Responsibilities: K.A.R. 68-1-9.
- Flavorings do have expiration dates. Have you checked yours lately?

2024 Retail Dealer Renewals

Kansas Board of Pharmacy retail dealer permits expire February 29, 2024. Permits may be renewed either online or by mail from mid-January through February 29, 2024. For renewal instructions, visit www.pharmacy.ks.gov

Use our secure online payment portal to renew each permit. If you do not have a username and password or have forgotten, under Existing Licensee Registration, click "Sign-Up" and create a username and password. Large corporate entities can batch-renew all relevant permits at the same time. Log in to the account, and select "Renew License," where you can complete your renewal, pay the renewal fee by credit/debit card or electronic check, and immediately print the 2024 permit(s).

Automated Drug Delivery Renewals

Automated Drug Delivery System registration(s) will expire on February 29, 2024. Renewal applications will be emailed to the facility/PIC. Facilities that have timely submitted a completed renewal application are authorized to continue operating the ADDS. Updated registration certificates will be emailed when the renewal is approved.

Continuing Education

To comply with K.A.R. 68-1-1b, all pharmacists renewing their license after July 1, 2023, will be required to complete 1 hour of continuing education designated by the Board as part of their 30-hour requirement for renewal. The course currently designated by the Board is titled "K-TRACS for Pharmacies: Good Data In, Good Data Out." It is self-paced, available online and focuses on K-TRACS reporting requirements and use of patient prescription history in clinical decision-making.

The course is available for 1 hour of ACPE credit for both pharmacists and technicians. *Note: There is no Kansas regulatory requirement for technicians to complete the course.* Enroll in the course: https://pharmacy.ks.gov/k-tracs/pharmacists/continuing-education



The Kansas State Board of Pharmacy has collaborated with the Accreditation Council for Pharmacy Education to award continuing pharmacy education credit for this activity: UAN KS7002-0000-23-001-H03-P and UAN KS7002-0000-23-001-H03-T (1.0 contact hours, knowledge-based activity).

Video Describes Development of MPJE

The National Association of Boards of Pharmacy has created a video for pharmacist candidates to understand the development of the MPJE (Multistate Pharmacy Jurisprudence Examination). The exam is designed with real-life scenarios in mind to assess candidates' general knowledge of state and federal laws, their ability to evaluate scenarios, and their ability to apply their knowledge to pharmacy practice. The video describes the five development stages: creating the exam blueprint, developing exam content, standard setting, pre-test process, and operational item review and analysis. Watch the video: Development of the MPJE

Unconfirmed Medication Transfers

Kansas pharmacies have reported receiving medication transfers by fax indicating a patient has provided verbal consent for the transfer. K.S.A. 65-1656 and K.A.R. 68-7-19 allow the receiving pharmacy to contact the patient to confirm the transfer. If a patient does not authorize the transfer, a complaint may be filed with the Board and with the Kansas Insurance Department. Pharmacies may assist patients with filing a consumer complaint with the Insurance Department if the patient is present in the pharmacy or over the phone and engaged in the complaint filing.

- File a Complaint | Kansas Insurance Department
- File a Board of Pharmacy Complaint

Reminder: 'Tis the Season for Fraudulent Prescriptions

There is no offseason for fraudulent prescriptions but during the height of cold and flu season, it's important to remember the following tips when evaluating a prescription:

- The most common fraudulent prescriptions reported to the Board involve promethazine with codeine (or standalone promethazine), azithromycin and benzonatate.
- Be cautious of calling the prescriber to validate the prescription. Some states have reported that bad
 actors are able to intercept phone calls to the prescriber's office to ensure their fraudulent prescriptions
 are filled.
- Remember that electronic prescriptions are not immune to fraud. Check the sent time on an eprescription for red flags.
- Bad actors sending fraudulent prescriptions generally do not target a specific area of the state, so if you
 hear about a pharmacy receiving fraudulent prescriptions in another area of the state, it may impact
 you, too.

If you discover a fraudulent prescription, report it to local law enforcement.

Technicians: Earn Free CE by Participating in PTCB's Job Task Analysis Survey

PTCB is conducting a job analysis study to understand the important work that pharmacy technicians are currently doing to ensure medication safety and provide the best patient care. A key part of this study is a nationwide survey of pharmacy technicians. All pharmacy technicians, certified or not, are encouraged to complete the survey.

The survey is part of an ACPE-accredited continuing education (CE) course called "From Past to Present: How a Job Analysis Shapes the Future of Pharmacy Technicians," hosted by CEimpact. Once you complete the course, including the survey, you will earn one hour of CE, and it is totally free.

How it works:

- 1. Begin the free CE course.
- 2. Complete the survey, which is linked from within the course.
- 3. At the end of the survey, follow the instructions for redeeming your one hour of CE.

Have questions? See FAQs in the PTCB Help Center.

K-TRACS FAQs

Q: My pharmacy software shows that I successfully submitted a prescription to K-TRACS but I can't find it on the patient's report. What do I do?

Report the issue to K-TRACS by calling 785-296-6547 or emailing pmpadmin@ks.gov. There are many potential reasons for this:

- An error occurred on the prescription record and must be corrected before it can be displayed on a
 patient report.
- A patient matching issue occurred that prevented the reported prescription from being matched to the patient's previous prescription history.
- Some pharmacy software vendors hold daily reports in a queue and process them in batches overnight, which means some reports may not show up instantaneously.
- A K-TRACS vendor processing issue has occurred.
- Or something else we haven't encountered yet.

The sooner you notify K-TRACS of an issue, the sooner we can work to correct it.

Q: I can't find a patient in the K-TRACS database. What should I do?

- Contact K-TRACS at 785-296-6547 or pmpadmin@ks.gov with information about the patient and the pharmacy from which you believe the patient received a controlled substance prescription to have K-TRACS investigate the issue and help find the patient, or
- Conduct a partial name search by including at least the first three letters of the patient's first name and
 last name and using the "partial name" checkbox on the search screen to try to find the patient in the
 case that a variation of the patient's name was reported (i.e., "Kat Smi" for Katherine/Kathy/Katie
 Smith), or
- Verify whether the patient has any known aliases or nicknames that may have been used at other pharmacies and conduct a search with names verified by the patient.

Pharmacies are encouraged to report accurate patient information to K-TRACS to improve the ability for users to find patient records. Pharmacists should review <u>"Good Data In, Good Data Out"</u> for compliance with K.A.R. 68-1-1b to learn more about improving data quality in K-TRACS.

K-TRACS staff can manually consolidate and de-consolidate patient profiles based on information provided by K-TRACS users to improve searchability. Patients cannot request to have records reviewed.

National News

Read the latest news from the National Association of Boards of Pharmacy

>> Read National News

Revoked Licenses & Registrations

In an effort to provide greater transparency to pharmacists, the Board will publish a list of revocations and suspensions against Kansas pharmacists, interns, and technicians in its quarterly Newsletter. The Board encourages the pharmacist-in-charge to verify the registration status of all employed technicians at least twice a year (June and November are recommended). The Board's license verification website is a secure and primary source of credential verification information, as authentic as a direct inquiry to the Board.

Please take notice of the Board's revocation action taken on these licenses, permits, and registrations:

- Barnes, Valerie, 24-117354 Case 23-425
- Brooks, Taylor, 14-115668 Case 23-426
- Colum, Breeianna, 24-119028 Case 23-457
- Crim, James, 24-117653 Case 23-427
- Estelle, Sally, 24-116745 Case 23-428
- Hiebsch, SanDee, 24-119606 Case 23-460
- Hobbs, Donnell, 24-119441 Case 23-429
- Jackson, Jarriell, 14-19159 Case 23-430
- Jones, Velvet, 24-117848 Case 23-431
- Lipton, Courtney, 14-109640 Case 23-432
- Walker, Danielle, 24-116885 Case 23-434
- Williams, Lensie, 24-109757 Case 23-435

Please take notice of the Board's suspension action taken on these licenses, permits, and registrations:

• Bowman, Connor, 1-103025 Case 23-438