

Add/change your mobile number

Include your mobile phone number on your K-TRACS account to be used for password reset.

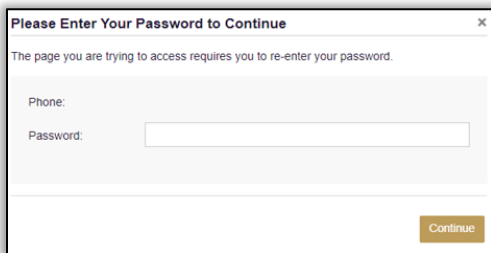
Login to your K-TRACS account. Open the Menu and navigate to My Profile.



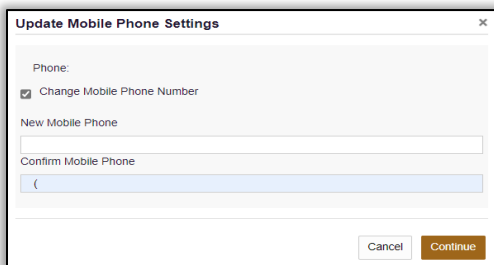
Scroll down to Contact Information and click Update to the right of mobile phone.

A white form titled "Contact Information" with two rows. The first row is labeled "Mobile Phone:" and has an "Update" button to its right. The second row is labeled "Email: jtest@yahoo.com" and has an "Update" button to its right.

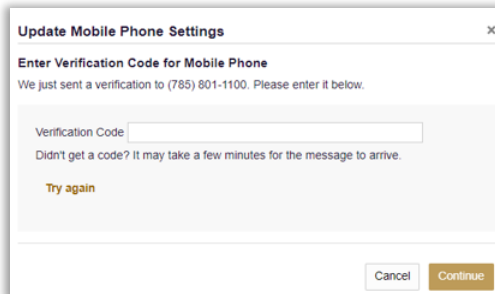
Enter your account password and click Continue.

A dialog box titled "Please Enter Your Password to Continue" with a close button (X) in the top right. The text says "The page you are trying to access requires you to re-enter your password." Below this is a "Phone:" label and a "Password:" label with an input field. A "Continue" button is at the bottom right.

Check the box "Change Mobile Phone Number" enter your mobile number and click Continue.

A dialog box titled "Update Mobile Phone Settings" with a close button (X) in the top right. It has a "Phone:" label. Below it is a checked checkbox labeled "Change Mobile Phone Number". Underneath is a "New Mobile Phone" input field and a "Confirm Mobile Phone" input field. "Cancel" and "Continue" buttons are at the bottom.

Enter the verification code sent to your mobile phone and click Continue.

A dialog box titled "Update Mobile Phone Settings" with a close button (X) in the top right. The text says "Enter Verification Code for Mobile Phone" and "We just sent a verification to (785) 801-1100. Please enter it below." Below this is a "Verification Code" input field. A note says "Didn't get a code? It may take a few minutes for the message to arrive." There is a "Try again" link in orange. "Cancel" and "Continue" buttons are at the bottom.

If you are locked out of your account and need assistance adding your mobile number to your account, please contact K-TRACS staff at pmpadmin@ks.gov or 785.296.6547.