STATE OF KANSAS

BOARD OF PHARMACY 800 S.W. JACKSON ST., SUITE 1414 TOPEKA, KS 66612



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GOVERNOR JEFF COLYER, M.D. Alexandra Blasi, J.D., M.B.A., Executive Secretary

April 27, 2018

HEATHER HEINTZELMAN 759 PENNSYLVANIA AVE LEAVENWORTH KS 66048

RE: In the Matter of Heather Heintzelman Case No. 18-343

Dear Heather Heintzelman:

The Kansas State Board of Pharmacy has concluded its audit of continuing education for your recent renewal and determined that you are noncompliant. During the audit, the Board sent repeated requests for documentation to your mailing and email address of record and received no response. As a result, your pharmacy technician registration is being revoked. Please read the enclosed Summary Order in its entirety, which provides details about the violations and revocation and will be reported to the National Association of Boards of Pharmacy.

If you dispute the facts or legal basis for the action and wish to request a hearing regarding this matter, please reference the section titled "Notices" in the Order and promptly take action. Please be aware that if you request a hearing and the Board prevails, you will be required to pay the costs of the hearing.

Please note that when you submitted your renewal, you certified that you had completed all continuing education necessary to renew your license. Failure to complete that continuing education constitutes a misrepresentation on your renewal application. The Board takes this matter very seriously, but has opted not to take action on that finding for this audit year.

If you have questions, please email <u>pharmacy.compliance@ks.gov</u> and reference your case number.

Sincerely,

Kansas State Board of Pharmacy

enc: Summary Order

BEFORE THE KANSAS STATE BOARD OF PHARMACY

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In the Matter of

Heather Heintzelman Registration No. 14-16679 Case No. 18-343

SUMMARY ORDER OF REVOCATION

NOW on April 27, 2018, comes before the Kansas State Board of Pharmacy through its Executive Secretary (hereinafter referred to as the "Board") the matter of Heather Heintzelman (hereinafter referred to as "Respondent").

Pursuant to the authority granted to the Board by the Kansas Pharmacy Act, K.S.A. 65-1625, *et seq.*, and in accordance with the provisions of the Kansas Administrative Procedure Act, K.S.A. 77-501, *et seq.*, the Board enters this Summary Order of Revocation in the above-captioned matter. After reviewing the renewal materials and being otherwise duly advised in the premises, the Board makes the following findings, conclusions, and order:

FINDINGS OF FACT

1. The Board has issued Respondent Pharmacy Technician Registration Number 14-16679 to perform the functions of a pharmacy technician in the State of Kansas.

2. On or around 10/31/2017, Respondent submitted a renewal application for Respondent's Kansas pharmacy technician registration.

3. Respondent's renewal application was selected for an audit to provide proof of Respondent's continuing education certificates or a transcript of completion of required hours.

4. Respondent was required to complete 10 continuing education hours since the Board adopted the new continuing education requirements during the biennial registration period.

5. Respondent's NABP CPE Monitor showed completion of 0 hours of continuing

education to renew Respondent's pharmacy technician registration.

6. On or about 2/6/2018, the Board sent a letter to Respondent's mailing address of record requesting proof of Respondent's continuing education hours earned for the renewal period ending October 31, 2017 by a specified date.

7. On or about 3/19/2018, the Board sent Respondent an email requesting proof of Respondent's continuing education hours earned for the renewal period ending October 31, 2017 by a specified date.

8. To date, the Board has not received any response from Respondent regarding the continuing education audit.

CONCLUSIONS OF LAW

9. Pursuant to K.S.A. 65-1663(f)(1), the Board may limit, suspend or revoke a registration or deny an application for issuance or renewal of any registration as a pharmacy technician on any ground, which would authorize the board to take action against the license of a pharmacist under K.S.A. 65-1627, and amendments thereto.

10. Pursuant to K.S.A. 65-1627(a)(9), the Board may deny, revoke, suspend, or place on probation any pharmacist license upon a finding that Respondent failed to comply with the continuing education requirements of the Board for license renewal.

11. Pursuant to K.S.A. 65-1627(a)(15), the Board may deny, revoke, suspend, or place on probation any pharmacist license upon a finding that Respondent failed to furnish the board, its investigators or its representatives any information legally requested by the Board.

12. Pursuant to K.A.R. 68-5-18, 20 hours of continuing education shall be required for renewal of a pharmacy technician registration during each registration period, which must be obtained in the two-year registration period ending on the October 31 expiration date of each registration.

13. Pursuant to K.S.A. 65-1658, in addition to any other penalty imposed by the Pharmacy Practice Act, the Board may assess a civil fine for a violation of K.S.A. 65-1627(a), in an amount not to exceed \$5,000 for each violation.

14. Respondent was required to provide proof of completion of 10 hours of continuing education earned between September 1, 2015 and October 31, 2017.

15. By only having 0 hours of continuing education, Respondent failed to complete the required 10 hours of continuing education for renewal of Respondent's pharmacy technician registration in violation of K.A.R. 68-5-18.

16. Respondent's failure to supply the Board with the requested documentation regarding proof of continuing education is a violation of K.S.A. 65-1627(a)(15).

<u>ORDER</u>

Based upon the foregoing findings of fact and conclusions of law, Respondent's Registration is hereby REVOKED.

NOTICES

Respondent is hereby notified as follows:

1. Respondent may request a hearing pursuant to the Kansas Administrative Procedure Act by filing a written request with the Kansas Board of Pharmacy, 800 SW Jackson, Suite 1414, Topeka, KS 66612-1231, within 15 days after service of this Order. If the outcome of the hearing is adverse to Respondent, costs of the proceedings shall be charged to Respondent.

2. If a hearing is not requested as described above, the Summary Order shall become a final order of the Board, effective upon the expiration of the time to request a hearing.

3. Within 15 days after entry of a final agency order, either party may file a petition for reconsideration pursuant to K.S.A. 77-529.

4. Within the time limits established in K.S.A. 77-613, either party may seek judicial

review of a final agency order, pursuant to K.S.A. 77-613. The agency officer designated to receive

service of a petition for judicial review is:

Alexandra Blasi **Executive Secretary** Kansas Board of Pharmacy 800 SW Jackson, Suite 1414 Topeka, KS 66612

IT IS SO ORDERED.

April 27, 2018 Date

Chapter Executive Secretary

CERTIFICATE OF SERVICE

I hereby certify that I did, on April 27, 2018, deposit in the United States Mail, postage prepaid, a copy of the foregoing Summary Order of Revocation, properly addressed to the following:

HEATHER HEINTZELMAN 759 PENNSYLVANIA AVE LEAVENWORTH KS 66048

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Kansas Board of Pharmacy Staff