800 SW Jackson St., Suite 1414 Topeka, KS 66612

Alexandra Blasi, Executive Secretary

March 14, 2023

Glen Hadaway 609 Commercial St Emporia KS 66801-3901

RE: Case No. 22-179

Dear Mr. Hadaway:

Enclosed you will find a Summary Order issued by the Kansas Board of Pharmacy (Board) in the above-referenced matter. Please read the order in its entirety. In addition, a civil fine has been assessed totaling \$3,500. Please submit a check or money order made payable to the Kansas Board of Pharmacy and include your case number in the check memo.

If you disagree with the findings of fact, you have the right to request a hearing. Instructions for filing a written request are included under the "Notices" section of the order. Hearings are held before the full Board during their regularly scheduled quarterly meetings.

According to KSA 65-1627h, the Board is required to recoup the costs of administrative hearings when the decision is adverse to the licensee. These costs may include charges for services rendered by the Board's disciplinary counsel, an administrative law judge, and, if applicable, a court reporter.

If you have any questions, feel free to contact the Board at <u>Pharmacy.Compliance@ks.gov</u>.

Sincerely,

Kansas Board of Pharmacy

Enclosure



Phone: (785) 296-4056 Fax: (785) 296-8420 pharmacy@ks.gov www.pharmacy.ks.gov

Laura Kelly, Governor

BEFORE THE KANSAS STATE BOARD OF PHARMACY

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In the Matter of Glen Hadaway

License Number 1-08290

Case No. 22-179

SUMMARY ORDER

NOW, on this 14th day of March 2023, comes before the Kansas Board of Pharmacy (the "Board"), through its Executive Secretary, the matter of Glen Hadaway ("Respondent").

Pursuant to the authority granted to the Board by the Kansas Pharmacy Act, K.S.A. 65-1625, *et seq.*, and in accordance with the provisions of the Kansas Administrative Procedure Act, K.S.A. 77-501, *et seq.*, the Board enters this Summary Order in the above-captioned matter. After reviewing the application materials and being otherwise duly advised in the premises, the Board makes the following findings, conclusions, and order:

FINDINGS OF FACT

1. The Board has previously issued Respondent License No. 1-08290 which entitles Respondent to function as a pharmacist in the State of Kansas ("Respondent's Registration").

2. On March 24, 2022, two Board inspectors (the "Inspectors") conducted an in-person inspection of Graves Drug Store of Emporia (the "Pharmacy"), pharmacy registration number 2-08035, located at 609 Commercial, in Emporia, Kansas. During the inspection, the Inspectors reviewed 62 incident reports and quarterly reports from Continuous Quality Improvement (CQI) meetings conducted on March 10, 2021 and January 11, 2022. The Inspectors noted the following:

a. The name of the verifying pharmacist was not included on 36 incident reports.

b. The name and license number of each licensee or registrant involved in the

incident was incomplete or insufficient on 41 incident reports.

- c. The signature of each licensee or registrant involved in the incident was missing on 41 incident reports.
- d. The Pharmacy did not provide a CQI report for the second, third, and fourth quarter of 2021.
- e. The quarterly CQI reports for March 10, 2021 or January 11, 2022 did not document review of the Board newsletter.

3. Respondent served as the Pharmacist-in-Charge ("PIC") for the Pharmacy until February 23, 2023.

CONCLUSIONS OF LAW

1. Pursuant to K.S.A. 65-1658, in addition to any other penalty the Board may assess a civil fine not to exceed \$5,000, after notice and an opportunity to be heard, to any registrant for violation of the pharmacy act of the state of Kansas or any other rules or regulations of the state board of pharmacy.

2. Pursuant to K.S.A. 65-1627(a)(8), the Board may take action against a pharmacist upon a finding that the licensee has violated any of the provisions of the pharmacy act of the state of Kansas or any rule and regulation adopted by the board pursuant to the provisions of such pharmacy act.

3. Pursuant to K.A.R. 68-7-12(a), each PIC shall develop, supervise, and coordinate all pharmaceutical services carried on within the pharmacy to ensure compliance with the Kansas pharmacy act, the Kansas uniform controlled substances act, federal drug laws, and all applicable regulations.

4. Pursuant to K.A.R. 68-7-12b, the PIC shall ensure that procedures exist requiring each

pharmacist who becomes aware of a reportable incident to report the incident to the PIC as soon as practical and prepare a report containing the following information:

- a. The name, address, age, and phone number of any complainant, if available;
- b. the name of each pharmacy employee and the license number of each licensee involved;
- c. the date of the incident and the date of the report;
- d. a pharmacist's description of the incident;
- e. the prescriber's name and whether or not the prescriber was contacted; and
- f. the signatures of all pharmacy employees involved in the incident.

The PIC shall ensure that procedures exist requiring that the incident report be maintained in the pharmacy for at least five years in a manner so that the report can be provided to the Board. The preparation of an incident report that meets the requirements shall be the responsibility of each pharmacist involved in the incident and the PIC. The maintenance of incident reports as required by this regulation shall be the responsibility of the PIC.

5. Pursuant to K.A.R. 68-19-1, each pharmacy's CQI program shall meet the following minimum requirements:

- a. Meet at least once each quarter of each calendar year;
- b. have the pharmacy's PIC in attendance at each meeting; and
- c. perform the following during each meeting:
 - i. Review all incident reports generated for each reportable event associated with that pharmacy since the last quarterly meeting;
 - ii. for each incident report reviewed, establish the steps taken or to be taken to prevent a recurrence of the incident;

- iii. review each Board newsletter published since the last quarterly meeting; and
- iv. create a report of the meeting, including at least the following information:
 - 1. A list of the persons in attendance;
 - 2. a list of the incident reports and Board newsletters reviewed; and
 - 3. a description of the steps taken or to be taken to prevent recurrence of each incident reviewed.

6. The Inspectors discovered missing, deficient, or defective information on 62 incident reports at the Pharmacy, specifically: 36 incident report failed to include the name of the verifying pharmacist; 41 incident reports failed to include the name and license or registration number of each licensee or registrant involved in the incident; and, as a result, those 41 incident reports failed to include the signature of each licensee or registrant involved in the incident.

7. As PIC, Respondent was responsible for ensuring that the pharmacist preparing the incident reports included all the required information. By failing to ensure that reports included all the required information, Respondent violated K.A.R. 68-7-12b.

8. The Pharmacy failed to generate CQI reports for the second, third, and fourth quarters of 2021 and CQI reports for March 10, 2021 and January 11, 2022 failed to document review of the Board newsletter as required by K.A.R. 68-19-1.

9. Respondent failed to ensure an adequate incident reporting and maintenance process, and failed to ensure the Pharmacy properly conducted and completed quarterly CQI reports.

10. By failing to ensure compliance with the Kansas Pharmacy Act and regulations adopted thereunder, Respondent violated K.A.R. 68-7-12(a).

<u>ORDER</u>

Based upon the foregoing findings of fact and conclusions of law, Respondent is ordered to pay a fine to the Board in the amount of \$3,500. Respondent has 30 days from the date of this order to pay the fine by check or money order.

Furthermore, Respondent shall complete three hours of additional ACPE-approved continuing education on medication errors and shall provide proof of completion to the Board within 60 days of the date of this Order. If Respondent is not already signed up for the NABP CPE monitor (free version), Respondent shall create an NABP CPE monitor profile and shall ensure that proof of completion of these penalty hours and all future required continuing education appears in the CPE monitor. Completion of penalty hours shall not count toward Respondent's next continuing education renewal requirement.

NOTICES

Respondent is hereby notified as follows:

1. Respondent may request a hearing pursuant to the Kansas Administrative Procedure Act by filing a written request with the Kansas Board of Pharmacy, 800 SW Jackson, Suite 1414, Topeka, KS 66612-1231, within 15 days after service of this Order. If the outcome of the hearing is adverse to Respondent, costs of the proceedings shall be charged to Respondent.

2. If a hearing is not requested as described above, the Order shall become a final order of the Board, effective upon the expiration of the time to request a hearing.

3. Within 15 days after entry of a final agency order, either party may file a petition for reconsideration pursuant to K.S.A. 77-529.

4. Within the time limits established in K.S.A. 77-613, either party may seek judicial review of a final agency order, pursuant to K.S.A. 77-613. The agency officer designated to receive

service of a petition for judicial review is:

Alexandra Blasi Executive Secretary Kansas Board of Pharmacy 800 SW Jackson, Suite 1414 Topeka, KS 66612

IT IS SO ORDERED.

3/14/2023

Date

1. Alasi

Alexandra Blasi, JD, MBA Executive Secretary Kansas Board of Pharmacy

CERTIFICATE OF SERVICE

I hereby certify that I did, on the 14th day of March 2023, deposit in business mail a copy of the foregoing Summary Order, which is then placed in the United States Mail, postage prepaid, properly addressed to the following:

Glen Hadaway 609 Commercial St Emporia KS 66801-3901

Kansas Board of Pharmacy Staff