

Survey on Pharmacist Workplace Conditions

Kansas Board of Pharmacy

April 5, 2022

Survey Information

Timeline

- January 26 – February 25, 2022
- Reminder email Feb 16

Response Rate – 19.5%

- 1,028 responses
- Sent to 5,268 pharmacists with address in KS, MO, OK, NE, CO

Avg Time – 3min

Overall Insights

Responses to all questions (except Q8) were > 50% disagree or strongly disagree

75% of responses to Q9 and Q10 were identical

74% of responses to Q1 and Q4 were identical

Only 17% gave an opposing response to Q3 and Q4

Responses of Disagree + Strongly Disagree

Role

- 52% Staff Pharmacist
- 33% PIC/Mgr
- 9% Clinical/Specialty
- 6% Relief

Practice Setting

- 76% Chain Retail
- 8% Independent Retail
- 6% Hospital Inpatient
- 5% Mail Order

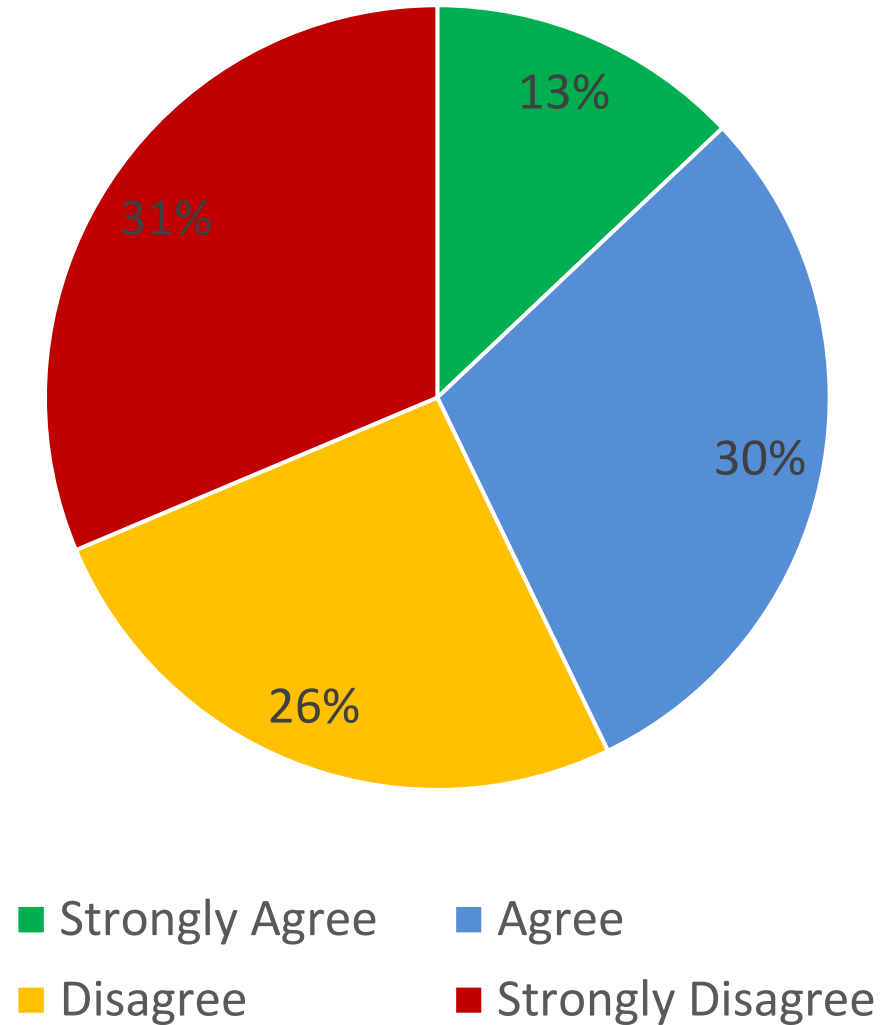
Responses of
Disagree +
Strongly
Disagree

52% working
10+ hour
shifts

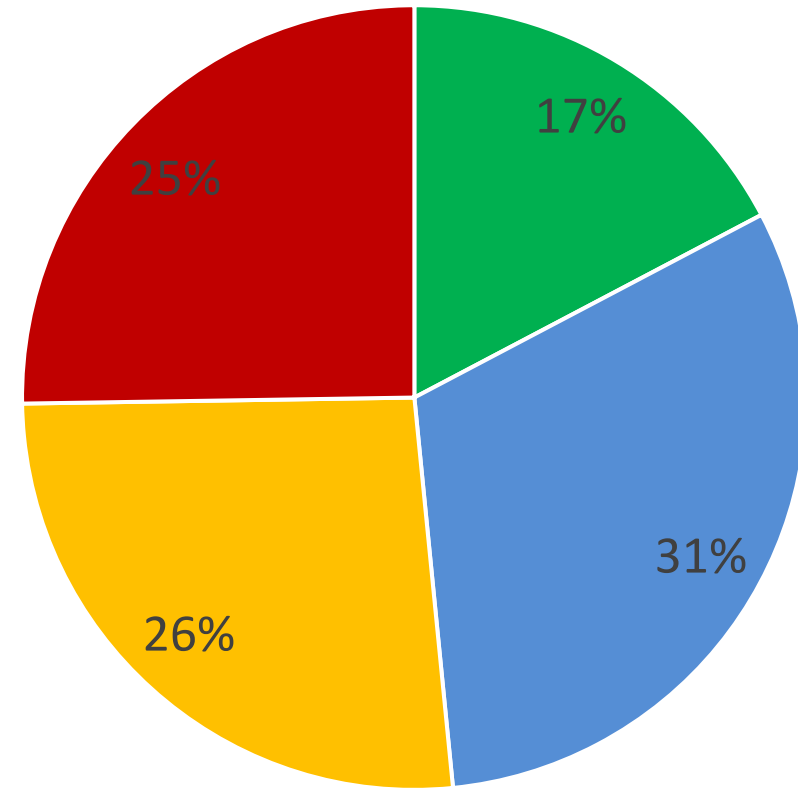
20% working
50+ hrs/wk

19% filling >
75 scripts

I feel I have adequate time to complete my job in a safe and effective manner.

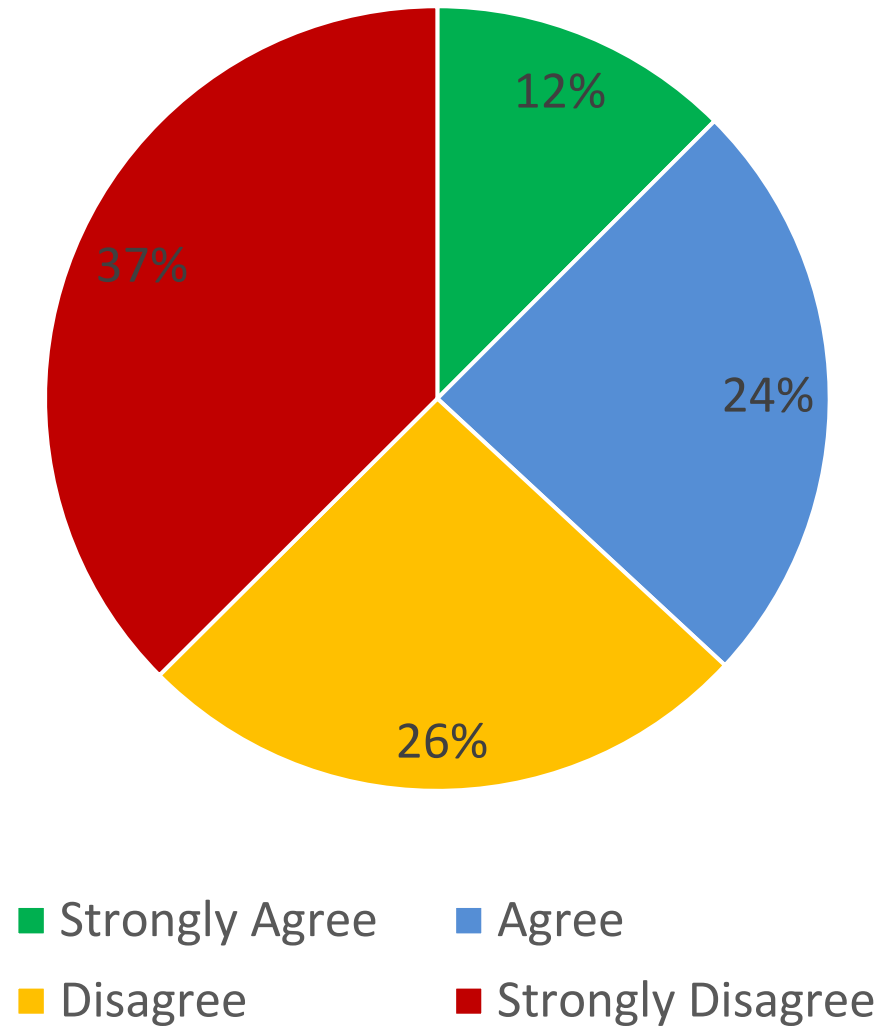


I feel that my employer provides a work environment that allows for safe patient care.

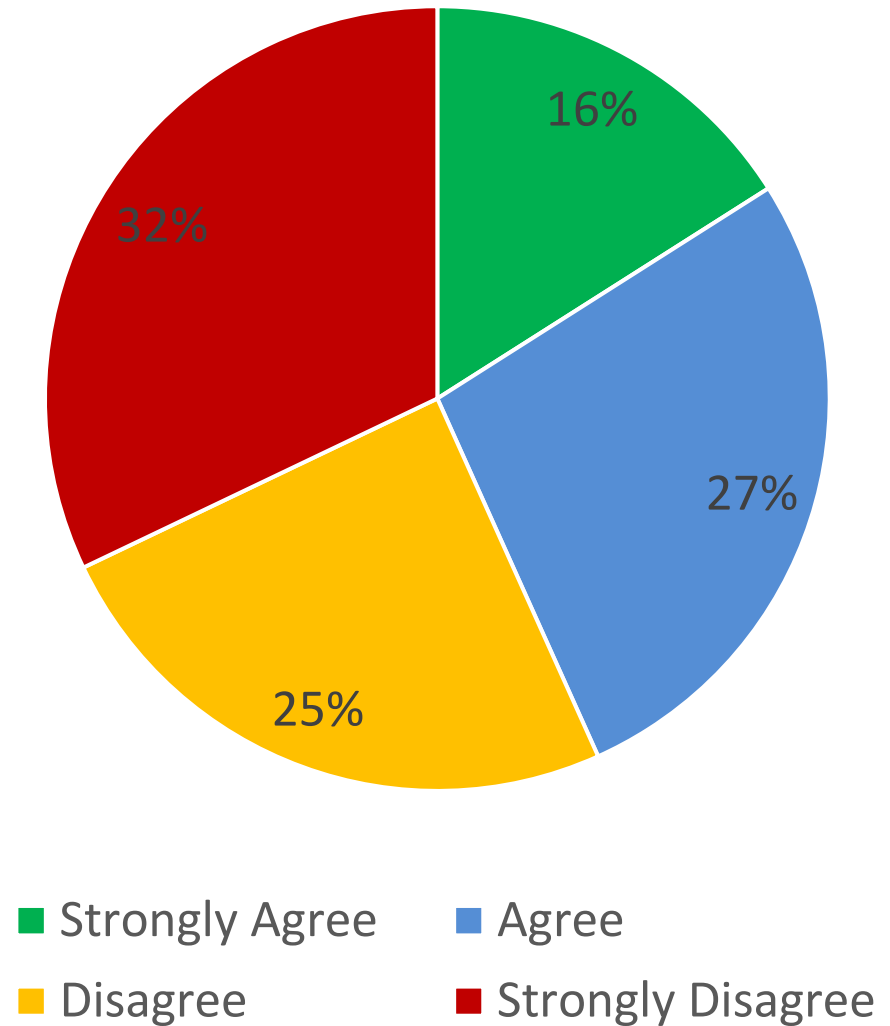


Strongly Agree Agree
Disagree Strongly Disagree

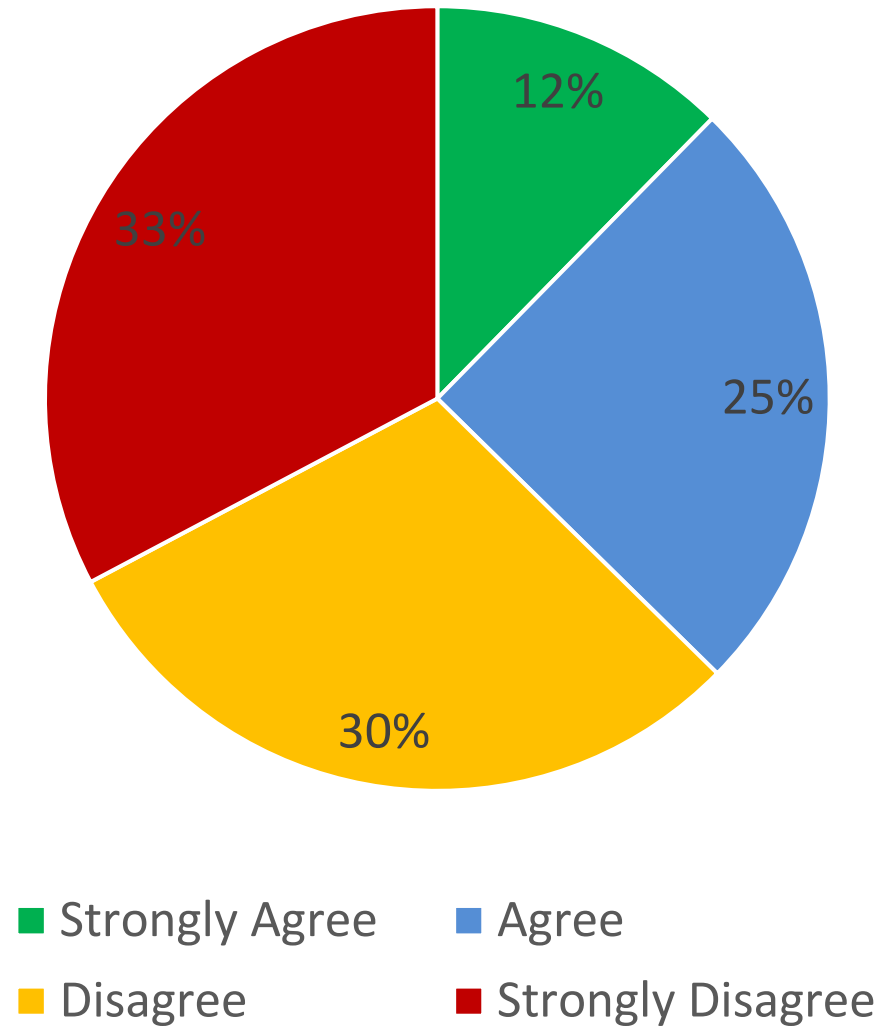
I feel that my work environment has sufficient **pharmacy technician** staffing that allows for safe patient care.



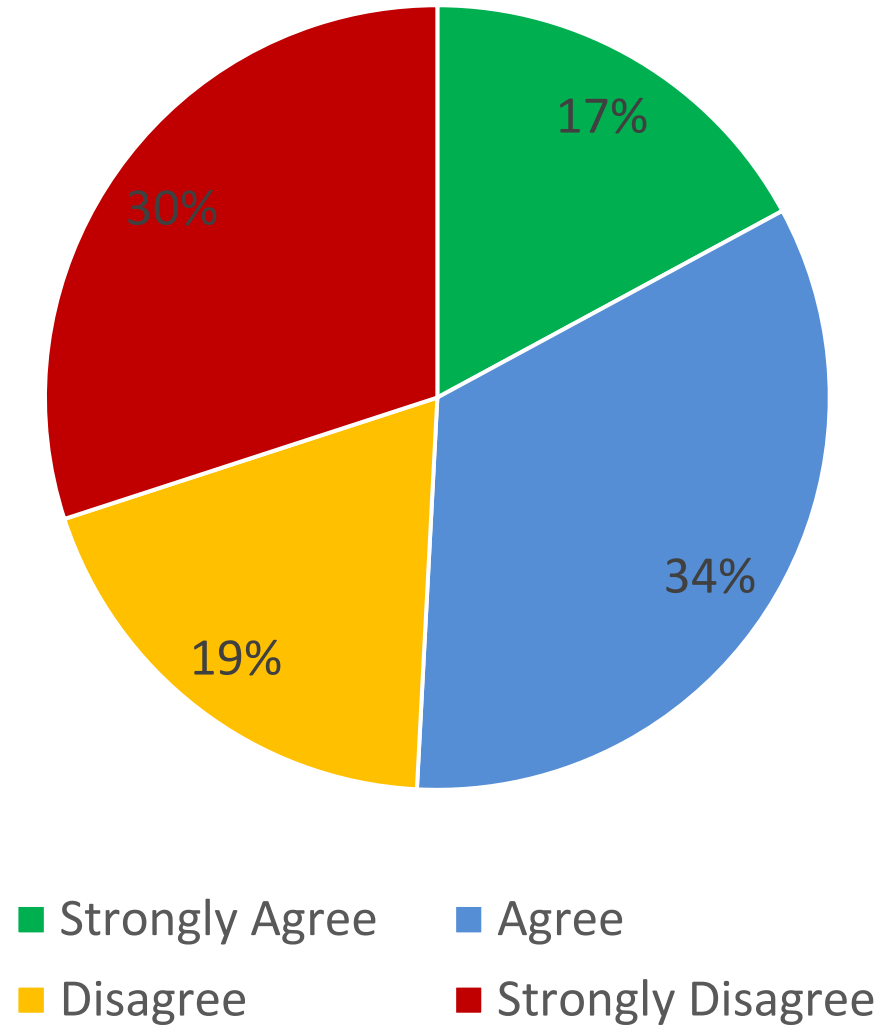
I feel that my work environment has sufficient **pharmacist** staffing that allows for safe patient care.



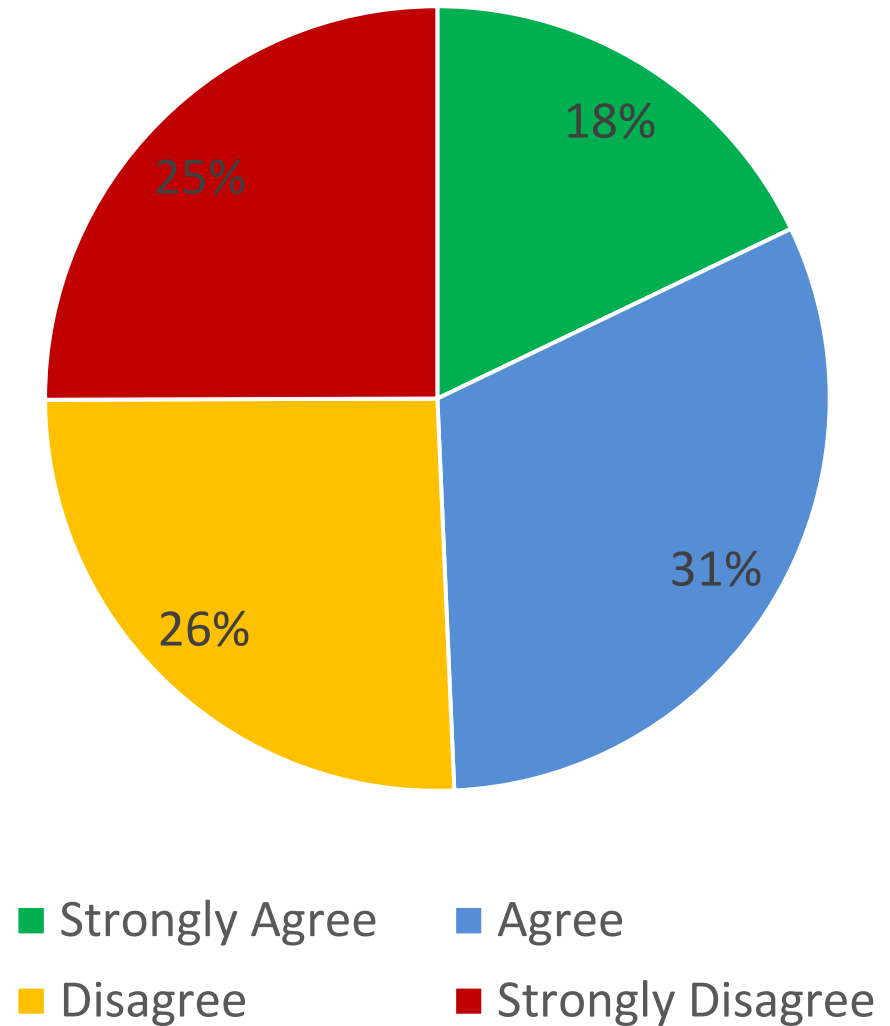
I feel the workload to staff ratio allows me to provide for patients in a safe and effective manner.



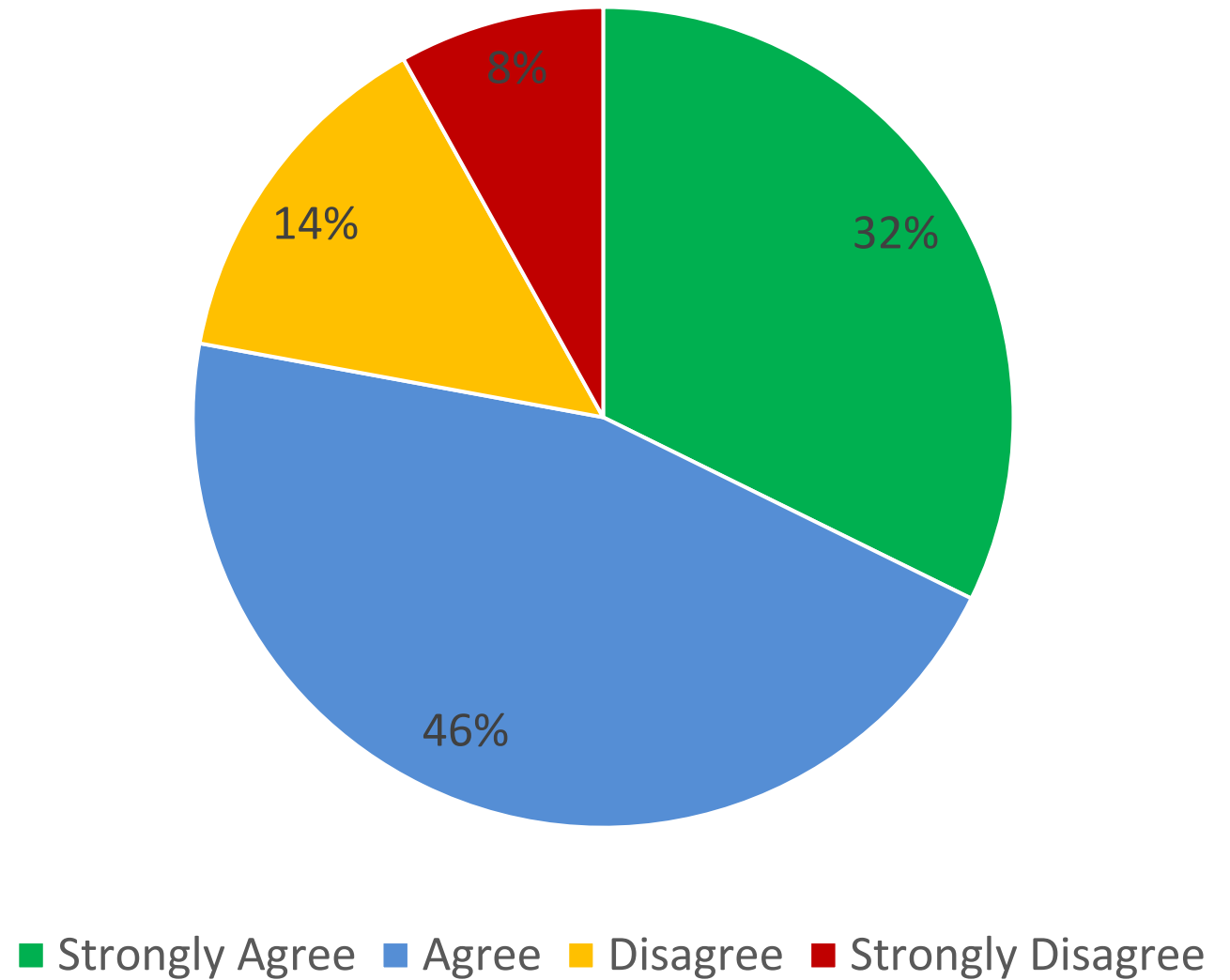
I am given the opportunity to take lunch breaks or time away from the pharmacy throughout the workday.



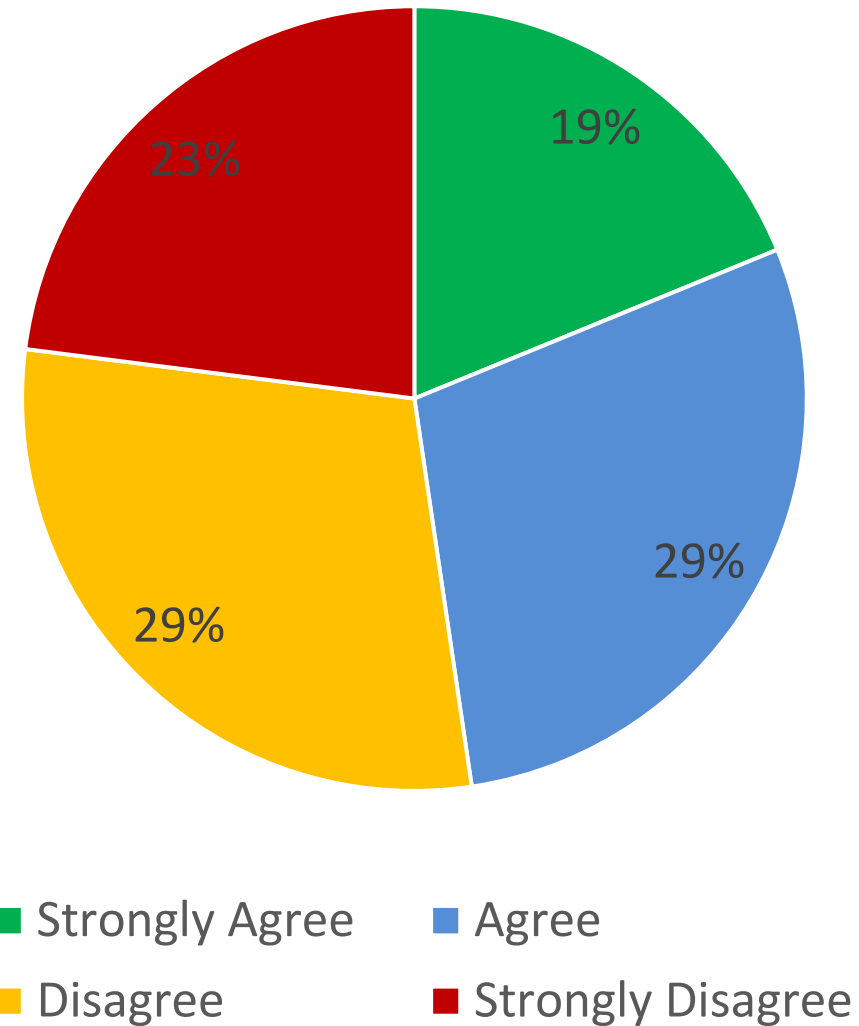
I feel safe voicing any workload concerns to my employer or supervisor.



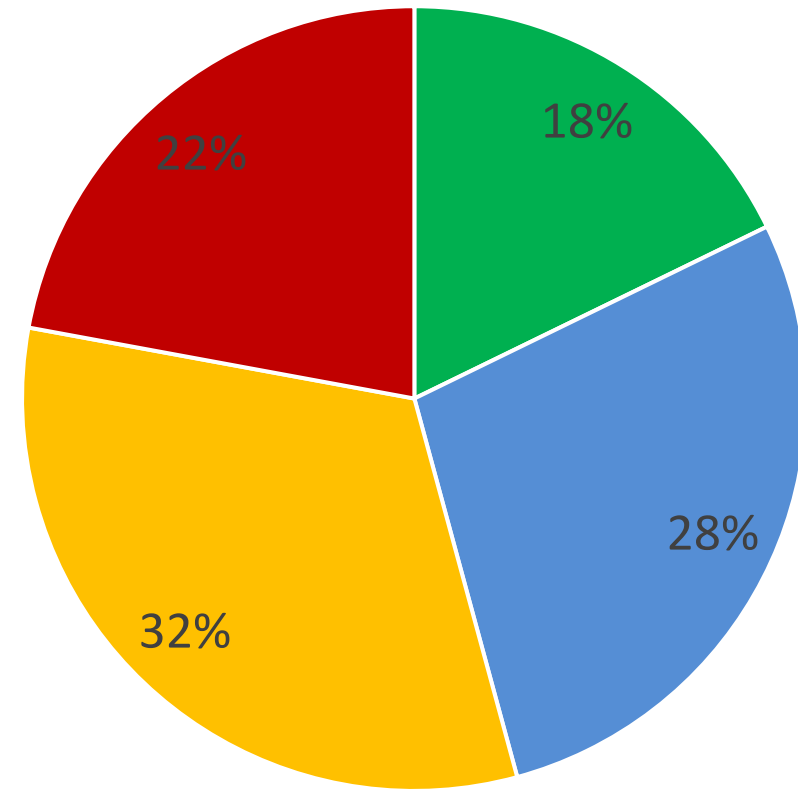
I feel pharmacy errors are adequately and accurately reported and documented at the pharmacy.



I am happy with my current practice site and working environment.



Overall, I feel I can practice pharmacy safely at my current pharmacy practice site.



■ Strongly Agree ■ Agree
■ Disagree ■ Strongly Disagree

Reason for Q10 Response – Disagree/Strongly

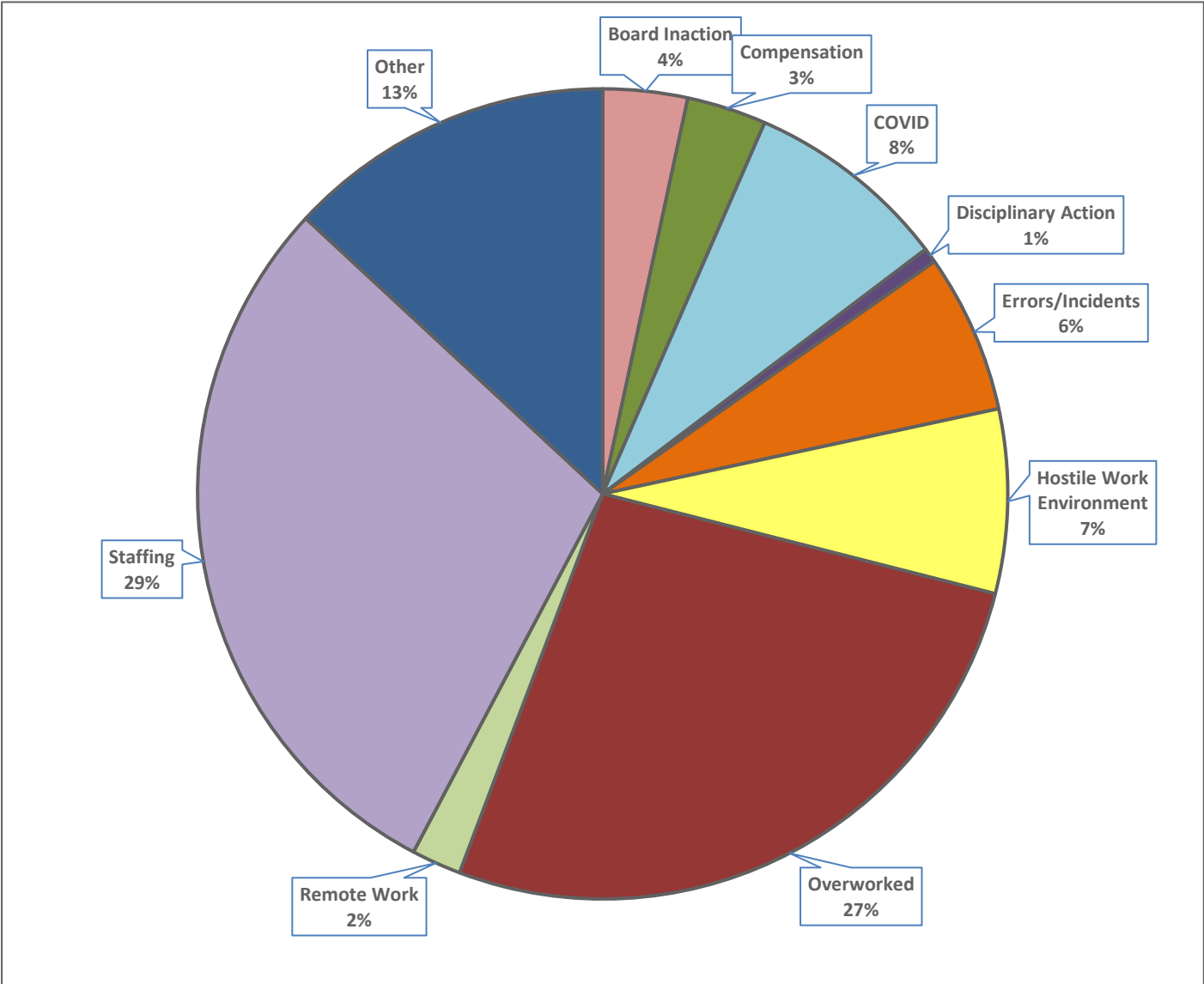
ANSWER CHOICES	RESPONSES
▼ Inability to properly counsel patients	52.15% 316
▼ Lack of scheduled or available breaks	61.22% 371
▼ Providing vaccines and other non-dispensing duties	67.66% 410
▼ Not enough pharmacists staffed to safely handle the required workload	76.07% 461
▼ Not enough support staff (interns, technicians, or clerks) to safely handle the required workload	76.07% 461
▼ Too many support staff (interns, technicians, or clerks) to safely supervise while managing the required workload	10.89% 66
▼ Inadequate staffing results in delays in patients receiving medications in a timely manner	69.31% 420
▼ Employer-imposed metrics or standards (i.e., filling a specific number of prescriptions per day, providing service to drive-thru patients within a set time, etc.)	71.29% 432

Total Respondents: 606

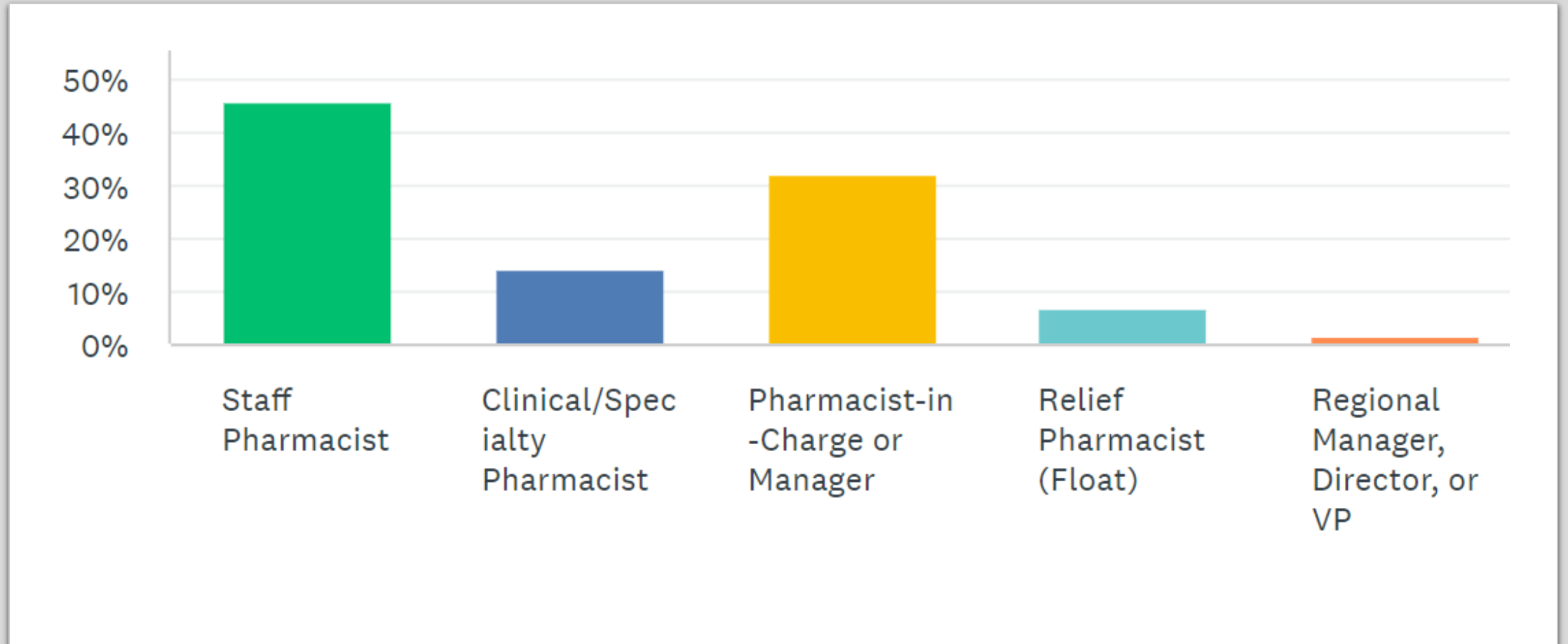
Impact of COVID

Pharmacy workplace conditions have improved during the pandemic	2
Pharmacy workplace conditions were fine before the pandemic but have gotten worse during the pandemic	117
Pharmacy workplace conditions were poor before the pandemic and have continued to worsen during the pandemic	420
The pandemic has not had any impact on pharmacy workplace conditions	10
	549

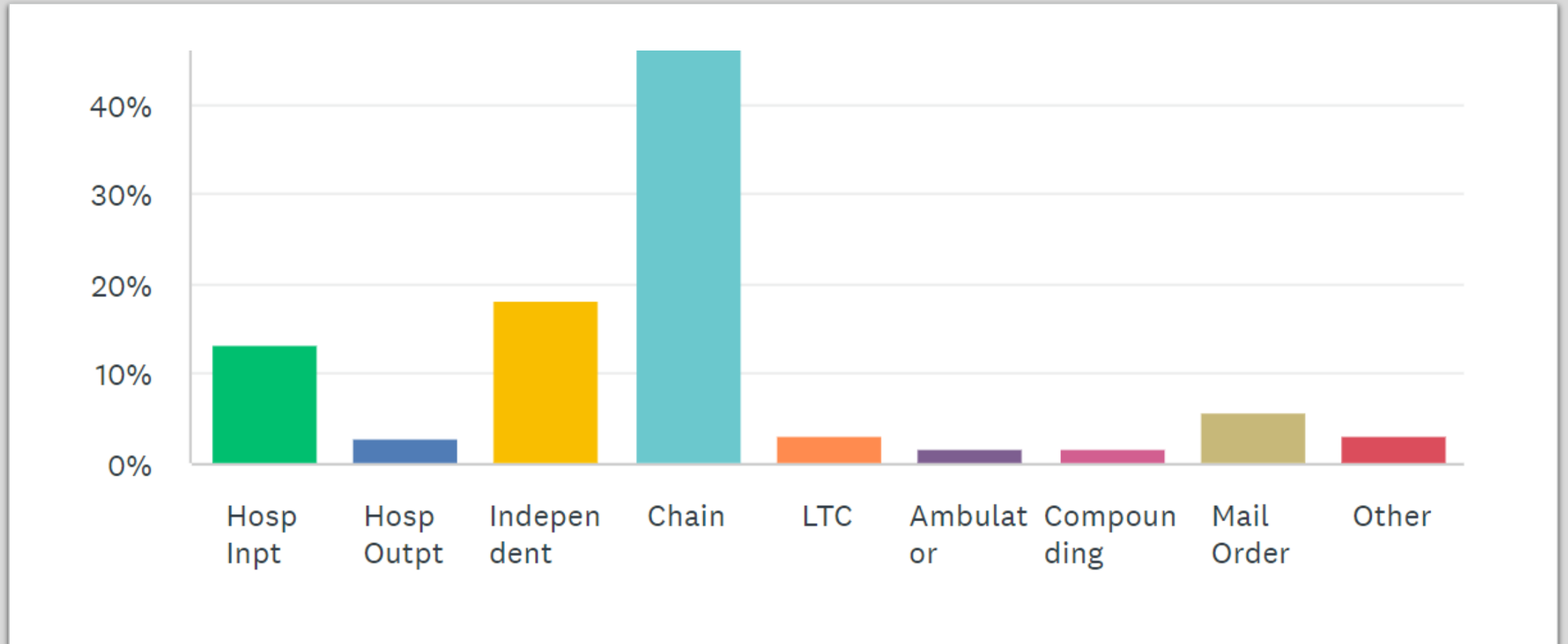
Comments

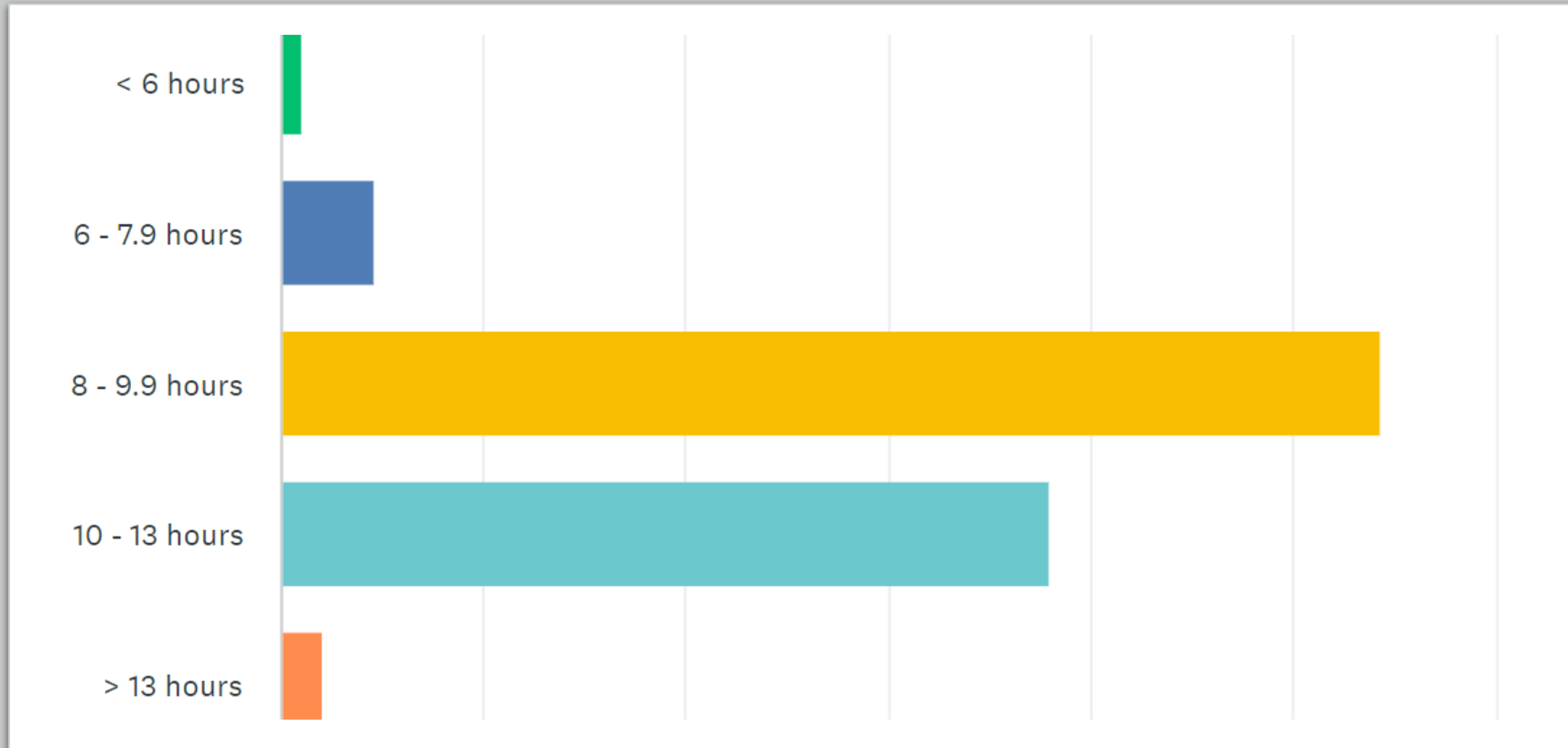


Pharmacist Role

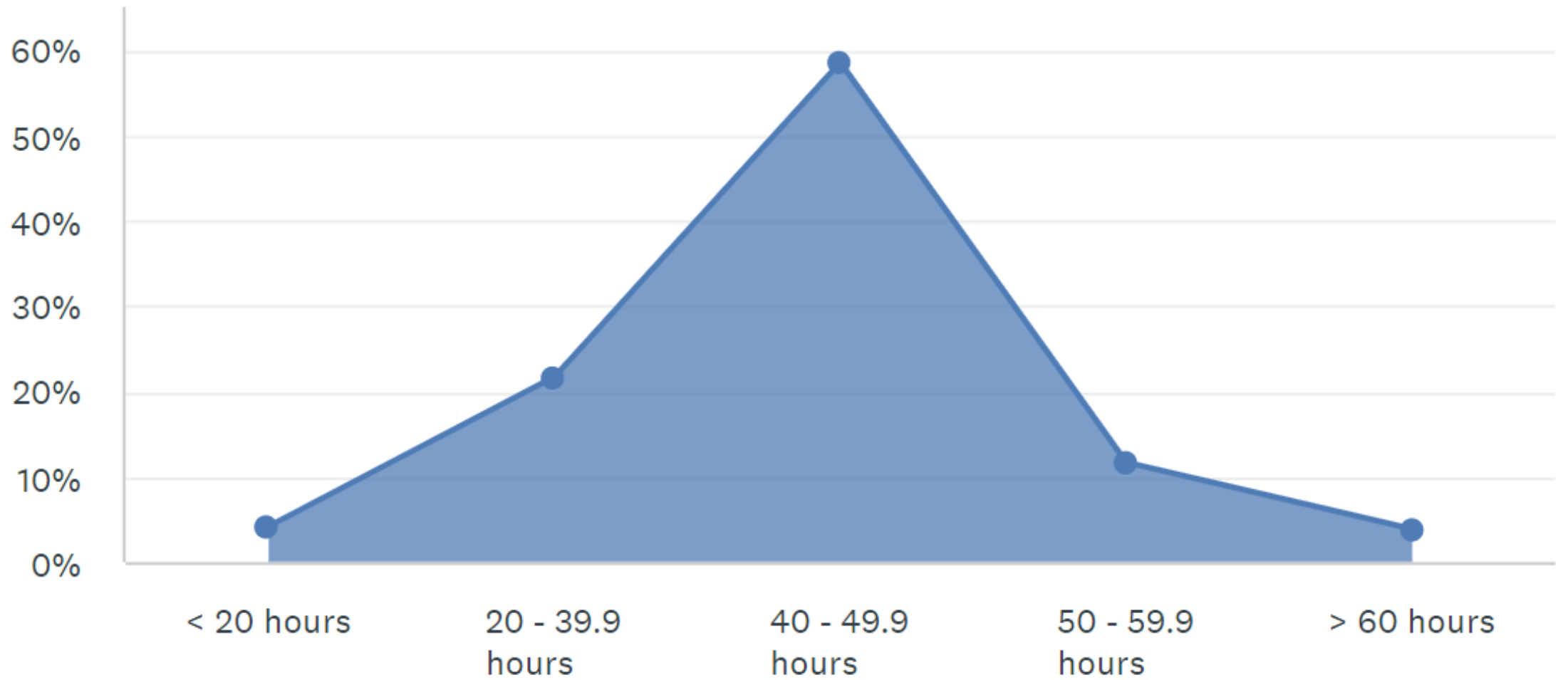


Practice Site

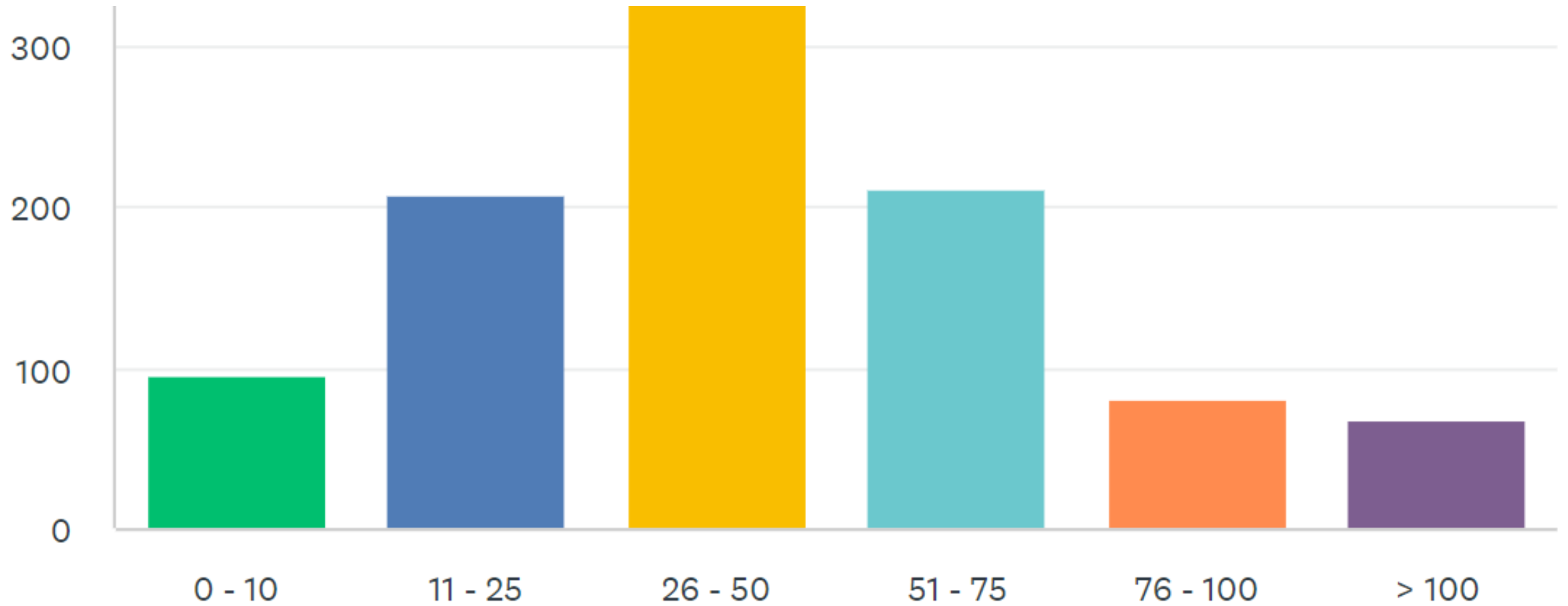




Hours per Shift



Hours per Week



On average, how many prescriptions or medication orders do you personally process per hour?

How many years have you been a licensed pharmacist?

