

# COVID-19

## Pharmacy Frequently Asked Questions (FAQs)

*Revisions from 4/22/2020 in Purple*

*Revisions from 8/20/2020 in Green*

The information in this memo will be updated as needed. Please also refer to the Board of Pharmacy website's regular [FAQ](#) page for answers to questions.

### FAQ's

Q: Is the Board of Pharmacy going to suspend the requirement for collecting the patient's signature when picking up a prescription?

A: The Kansas State Board of Pharmacy has no requirements for a patient signature when picking up a prescription. You will need to refer to your insurance contracts and PBM notices in determining what you need or can accept for patient signatures.

Q: What do we do about our quarterly documentation at our ambulatory surgery centers when they are closed or locked down?

A: We ask that you please document that you were unable to perform the quarterly review due to COVID-19. Then resume quarterly checks as soon as you are able.

Q: What do I do if I cannot get a certifier into my facility to certify my ISO areas?

A: As long as you have passed your last two certifications, the board is implementing a grace period until August 31<sup>st</sup>, 2020. During this time, the facility must continue to perform and document all required cleaning. *After August 31, 2020, please contact your inspector to request an additional extension if you cannot get a certifier into your facility.*

Q: What if I cannot get a certifier into my facility to certify my ISO areas and we have not passed our last two certifications?

A: You will need to switch to immediate use compounding only.

Q: Has there been a change to allow any faxed C2 prescription to be used as an original during this state of emergency?

A: At this time, we have not seen any changes by the DEA to current regulations regarding the faxing of routine C2 prescriptions. Please monitor the DEA's website for updates to the allowances they are instituting. The DEA has issued a temporary

exception to certain requirements of the physician calling of emergency C2 prescriptions. Please see the paragraph on DEA Guidance in our COVID-19 memo for further information on this allowance.

Q: Where is our area DEA office?

DEA Overland Park Field Office  
7600 College Blvd, Suite 100  
Overland Park, KS 66210  
913-951-4100

Q: Do pharmacy personnel need official letters to be deemed essential for shelter-in-place or stay-at-home orders?

A: No, these are rumors. We have confirmed with the State Emergency Operations Center team that no letters are required at this time. We recommend pharmacy personnel keep their name tag or badge with them if questions arise.

Q: Can a hospital send medication, like an inhaler, home with a patient?

A: Yes, the hospital pharmacy will need to comply with the labeling requirements found in K.A.R. 68-7-14. The prescriber would need to write a discharge order stating the medication was to be labeled for take home. The pharmacy could then affix an appropriate dispensing label. Many hospitals address this through their Pharmacy and Therapeutics to label all inhalers (or other items like ointments/creams) for take home and they are sent home upon discharge UNLESS the prescriber discontinues the drug prior to discharge. Unfortunately, this means that those medications would need to reside in the pharmacy so the labels could be attached before they are sent to the floor for administration.

Q: Can I sell C-V OTC medications (e.g, pseudoephedrine) to individuals with an expired driver's license?

A: It depends on when the driver's license expired. The Governor's [Executive Order 20-12](#) addresses the extension of certain driver's licenses with expiration dates beginning March 12, 2020 and extending through the State of Kansas emergency declaration. Pharmacists should use this guidance in determining the current validity of a driver's license used for purchase of a C-V OTC medication.