



K-TRACS INTEGRATION WELCOME PACKET

Kansas Prescription Drug Monitoring
Program

Version 1.1

Introductory K-TRACS integration guide

Kansas Board of Pharmacy
Prescription Drug Monitoring Program
K-TRACS Electronic Health Record (EHR) Integration
Welcome Packet

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[What is the Kansas Prescription Drug Monitoring Program \(K-TRACS\)?](#)

K-TRACS is an online tool that enables providers to access their patient's prescriptive history within the past two years. This tool supports safe prescribing and dispensing of Schedules II-V controlled substances. Utilization of K-TRACS can increase the quality of patient care by giving prescribers and dispensers access to a patient's controlled substance prescription medication history, which will alert medical professionals to potential dangers for purposes of making treatment determinations.

[Please visit the K-TRACS website for more information.](#)

Below is a screenshot of the patient request screen within the K-TRACS web application.

K-TRACS Support Menu
Kansas Board of Pharmacy
800 SW Jackson, Suite 1414
Topeka, KS 6612-1231
1-855-544-4767

Home Data RxSearch Insight Admin Settings User Profile Help PMP AWARxE

RxSearch Patient Request Bulk Patient Search Requests History Requests Processing MyRx Patient Alerts

Patient Request

[Patient Rx Request Tutorial](#) [Get Adobe Acrobat Reader](#)

Patient Info	Patient Location	PMP Interconnect Search
First Name* <input type="checkbox"/> Partial spelling <input type="text"/>	Street Address <input type="text"/>	
Last Name* <input type="checkbox"/> Partial spelling <input type="text"/>	City <input type="text"/>	
DOB* <input type="text" value="MM/DD/YYYY"/>	State/Province <input type="text" value="State Select"/>	
Phone Number <input type="text"/>	Zip Code <input type="text"/>	
Social Security Number <input type="text"/>	Prescription Fill Dates	
Drivers License Number <input type="text"/>	From* No earlier than 5 years from today <input type="text" value="09/26/2016"/>	
Case Number <input type="text"/>	To* <input type="text" value="09/26/2017"/>	
Case Comments <input type="text"/>		

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What is EHR Integration?

The Kansas State Board of Pharmacy is partnering with Appriss Health, the service provider of K-TRACS, to provide this integration option to all Healthcare providers in the State utilizing a service called PMP Gateway. PMP Gateway is a multi-state query system that provides access to a majority of state PDMPs. PMP Gateway facilitates communication, information transfer, integration, and support for the state approval process and the EHR vendor development process.

Integrating K-TRACS data within an EHR provides a streamlined clinical workflow for providers. The integration eliminates the need for providers to pull-up the K-TRACS browser, successfully log-in, and enter their patient's name and date of birth. Instead, the EHR or Pharmacy Management System automatically initiates a patient query, validates the provider's credentials in K-TRACS and returns the patient's prescription record directly within the provider's EHR or Pharmacy Management System.

What is the integration process?

1. Complete the [Integration Request Form](#)
 - a. Please ensure that you identify a primary contact (the person leading the project within your organization) as well as a contact for your software vendor.
2. Wait for your request to be approved for integration by the Kansas State Board of Pharmacy.
3. Review, sign, and return the Terms and Conditions.
4. An Appriss Project Manager will contact you to confirm the details within your Integration Request Form and to discuss next steps.
5. Many EHR vendors have completed the integration development work to deliver PDMP data within the clinical workflow. If your EHR vendor has completed this step, the following process will be initiated.
 - a. Appriss creates production credentials for your Healthcare Entity.
 - i. This process should take 2-3 business days
 - b. Once created, the state will need to approve the request for credentials.
 - i. You should receive an automated email once they have approved the request for credentials.
 - c. Credentials will then be sent to the your EHR vendor to start the process on their end.
 - i. Appriss recommends you contact your EHR vendor to let them know you have submitted a request to be integrated under the statewide integration project.
 - d. Your EHR vendor will reach out to the you to start the testing process.
 - e. Once complete, you will work with your EHR vendor to determine the final roll-out schedule.
6. If your EHR vendor has not completed the necessary integration development:

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- a. An Appriss Project Manager (PM) will reach out to the point of contact as listed on your integration request form and schedule a meeting with:
 - o Appriss PM
 - o Appriss technical resource
 - o HCE Point of Contact
 - o EHR Vendor
- b. During the reach out, Appriss will provide the EHR vendor with API documentation (http://appriss-operations.github.io/pmp_gateway_docs/v5/) as well as the PDMP Integration and Implementation Guide. *Note: Depending on the engagement level of the vendor or existing project backlog, this process can take up to several months.*
- c. Appriss will provide testing instructions and test patients to the EHR vendor and will provide technical support as needed.
- d. Before moving any clients to production, Appriss requests that the EHR vendor demo the PMP Gateway integration with their product(s) so that they may provide any additional recommendations or changes. This demo will also include representatives from K-TRACS.
- e. Once the integration has been approved by Appriss and the Kansas State Board of Pharmacy, your EHR vendor will set a Production date and you will work with your EHR vendor on the roll-out.

Clinical workflow

When determining where in the clinical workflow the EHR will query the K-TRACS system, it is important to note that there are key functional differences between the K-TRACS web portal and EHR integration. The goal for integration is to provide the key data elements to providers in a streamlined workflow.

EHR integration removes the need for a user to:

1. Exit the EMR and go to <https://kansas.pmpaware.net/login>
2. Enter username & password
3. Navigate to a patient request
4. Enter a patient's first name, last name, and date of birth
5. Determine the date range to search
6. Select which states to query
7. Click 'search'

Instead, the integration allows the above detail to perform an automated query to deliver a patient report. K-TRACS integration is focused on delivering a streamlined workflow for providers to access a patient report.

K-TRACS functionality not included in EHR integration:

1. Delegate access to conduct K-TRACS searches
2. Partial name search
3. Searches that return multiple records

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4. MyRx
5. Search history (including delegate search history)
6. Bulk patient search
7. Delegate management
8. User profile
9. All interstate data sharing options
10. Announcements
11. Password reset (every 90 days)
12. Patient alerts
13. Prescriber trend notifications

There are a few scenarios where EHR users will encounter a “disallowed message” from the PMP Gateway and users will have to complete the search via the K-TRACS web portal. These scenarios are:

- When multiple patients meet the search criteria;

Role mapping

When the EHR sends a query to K-TRACS, there are a few key data elements about the provider requesting the data included in that query. In addition to the facility identifiers, the query will include the provider’s credentials: DEA, NPI, or Professional License Number and type (vary by role). Each HCE will need to map their EHR roles to the PMP Gateway and K-TRACS roles.

Delegates, both unlicensed and licensed, are not able to access K-TRACS data via EHR integration. Instead, delegates will continue to access K-TRACS via the web application.

System issues

If users are experiencing an issue when attempting to access K-TRACS data via the EMR, please first contact your internal IT helpdesk for assistance. Please note: Appriss does not control any aspect of your EMR/EHR or Pharmacy Management System. Any issues related to your EMR/EHR vendor’s application should be directed to your EMR/EHR vendor contact.

If it is determined that the PMP Gateway service is non-operational, please submit a support request form to Appriss. This will create a service ticket with the Appriss helpdesk to troubleshoot the issue. You can access the form [here](#). Please allow up to 24 hours for Appriss to acknowledge your issue.

In the event there is a disruption in the PMP Gateway integration service, providers should login to the K-TRACS portal to request patient reports.

Relevant Hyperlinks

[PMP Website](#)

[K-TRACS web application](#)

[Appriss](#)

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