

## **Kansas State Board of Pharmacy**

The Kansas Board of Pharmacy is a regulatory agency that licenses pharmacists, and registers pharmacy interns, pharmacy technicians, and pharmacy related businesses who do business in the state of Kansas or ship into the state of Kansas. The mission of the Kansas Board of Pharmacy is to ensure that all persons and entities conducting business relating to the practice of pharmacy in this state are properly licensed and registered so as to protect the public's health, safety and welfare and to promote the education and understanding of pharmacy related practices. The regulatory process and licensing/registration assures citizens of Kansas that pharmacists and registered pharmacy related businesses have met minimum competence requirements. For pharmacists, testing establishes minimum competence. Statutes and regulations found in the Kansas Pharmacy Practice Act defines a pharmacist's scope of practice and outline unacceptable conduct. There are actions for which a license or registration may be called into question. When a licensee or registrant's conduct is questioned, the Kansas Board of Pharmacy has authority to investigate and collect information. If a complaint is received the Kansas Board of Pharmacy is required to investigate the matter.

### **How Do Investigations Start?**

Most reports received by KBOP come from consumers as a formal complaint. Other complaints come from employers as a result of the peer review process as part of their risk review policies. Reports can originate from any source. Other sources include the court system, law enforcement, newspapers, TV or radio reports, patients, neighbors, relatives, other agencies, individual health care providers, etc.

### **Who Investigates?**

KBOP staff includes four investigators who are spread across the state, two of which are licensed pharmacy inspectors and two of which are compliance officers. Cases are assigned to these four investigators based on region. The investigators are as follows:

Jim Kinderknecht  
Inspector for Northeast Kansas  
E-Mail: jim.kinderknecht@pharmacy.ks.gov  
785-231-8833

Reyne Kenton  
Compliance officer for Western Kansas  
E-mail: reyne.kenton@pharmacy.ks.gov  
785-633-1043

Carly Haynes  
Inspector for Southeast Kansas/Wichita Area

E-mail: carly.haynes@pharmacy.ks.gov  
316-737-5776

Melissa Martin  
Compliance officer for Eastern Kansas  
E-mail: melissa.martin@pharmacy.ks.gov  
785-220-2463

### **What Happens During An Investigation?**

Investigators collect information from many sources. Medical records, personnel records, agency record, and records of discipline on licensing from other states are reviewed. Investigators interview witnesses and take statements. Investigators interview licensees/registrants that are being investigated. During investigations licensees/registrants may offer evidence and statements to be considered. Investigators collect all information available, both positive and negative. The investigators organize, review and summarize all available information.

### **How Long Does The Process Take?**

As a rule the process will be completed within 6 to 9 months. This process may be lengthened by other factors. These factors include reports received after the incident actually occurred or locating witnesses or clients that may have moved. Uncooperative witnesses or licensees, slow response to record requests or subpoenas by agencies or other states lengthen the process also.

### **What Happens After The Investigation?**

The Investigative Member of the Board reviews all summaries and files. The Investigative Member meets periodically throughout the year to decide what should be done on each case. The decisions include, but are not limited to 1) revocation, 2) probation, 3) monetary fines, 4) non-discipline probation agreements, 5) agreements to obtain specific CE courses, and 6) referrals to the impaired provider program. After the Committee makes their decision, licensees/registrants are notified in writing of the Board's request/action. Not all actions result in formal discipline. After the disciplinary process is finalized, the complainant is notified in writing of the outcome of their case. The case is also presented to the entire Board for ultimate approval.

### **Disclaimer**

The information provided in this pamphlet is not intended to be legal advice or a complete explanation of legal rights.